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## **ACTIVE CUSTOMER AIRCRAFT RENTAL POLICIES EFFECTIVE FEBRUARY 13, 2005**

An active customer is defined by UFC as that customer with an account in good standing that has completed all the necessary paperwork and filing requirements and has successfully completed the AC check sheet and check-out flight with the UFC Pilot.

To ensure the safety of our customers and maintain the quality of our aircraft, additional policies are listed below and should be followed without exceptions.

- The pilot should obey all applicable Federal Aviation Regulations.
- Your file should be kept current. UFC will routinely review Active Customer's file for currency, however the burden of providing the proof of compliancy is on the pilot. Rental privileges will be suspended until non-compliancy is corrected.
- 90 day period- Any Active Customer that has gone longer than 90 days since their last flight on the rental aircraft must repeat the UFC check-ride with the UFC pilot.
- Stated Unapproved Air Fields – Due to safety reasons, there are some air fields that UFC does not allow certified pilot customers to land on. Exceptions to this policy are made for those pilots that have been approved by the UFC pilot to use these airfields or when there is a UFC pilot present on the aircraft.
- UFC Fuel Refund Policy - If during a flight you pay for any fuel put on the aircraft, UFC will refund to you only at the UFC cost. All fuel tickets must be turned in to the UFC Pilot.
- UFC Credit Card – Use of the UFC credit card must be approved by the UFC Manager and/or the UFC Pilot. The card must be turned in with all receipts to the UFC Office at the completion of your flight. It's encouraged that you make arrangements prior to your flight for this card. Loss of the card must be immediately reported to the UFC Manager.
- Any squawks on the aircraft should be noted in the log AND reported to the UFC Pilot.
- The aircraft should always be chalked and tied-down.
- When on other airfields the aircraft should be locked at all times.
- Personal belongings are the responsibility of the customer. UFC is not responsible for any belongings left on the aircraft after the completion of your flight. However, all reasonable efforts will be made to notify you if items are found.
- Overnight/Extended Trip Policy - The customer/pilot will be charged at their current rate a *minimum* of 3 hobb hours per day. Additionally, all reasonable efforts should be made to ensure the aircraft's safety while off its home field, including hangaring of the aircraft. Any hangaring expense will be the pilot's responsibility.
- Damage to the aircraft – The pilot/customer must agree to pay for any damage to the aircraft that should occur due to the pilot's violation to any Federal Air Regulation, by pilot negligence and/or pilot's error.
- Cancellations – Cancellation must be at least twelve (12) hours in advance. Late cancellations may result in charges. Emergency cancellations are understood and we only ask that we be notified as soon as possible. Repeated late cancellations may result in suspended rental privileges. Failure to cancel will result in a charge of 1 hobb hour and a \$10 charge for each additional reserved hour.
- Passengers – The pilot is responsible for their passengers. This includes any damage to the aircraft and/or UFC equipment that may result from passenger behavior or use.

- The pilot will not fly or permit any aircraft owned or operated by UFC into any foreign airspace/country.
- Aircraft Cleanliness – The pilot is responsible for removing all trash at the completion of their flight.
- Immediate suspension of renter privileges may be made for:
  - Reported/witnessed event(s) of unsafe flying including scud running or hill chasing.
  - Landing on any stated unapproved airfield.
  - Non-compliance with any FAA regulation.
  - Refusal initial or 90 day check ride.
  - Damage to the aircraft.
  - Customer fails to maintain account in good standing.
  - Flying or permitting any aircraft owned or operated by UFC to enter any foreign airspace/country.

*In signing this document I certify that I have read and understand the UFC Active Customer Aircraft Rental Policies. I further understand that failing to comply with these Policies may result in suspension of my renter's privileges.*

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Customer Signature

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Date